Grant Thornton | 90 in Bharat and beyond



Scaling HR excellence with managed services

Transforming HR delivery with seamless support in hire-to-retire

Empower your HR team to lead strategic change while Grant Thornton Bharat takes care of the operational foundations that drive a high-performing HR function.

We provide SLA-driven HR Managed Services that streamline operations, improve employee experiences, and create capacity for strategic HR initiatives.

Common challenges HR leaders face today

HR teams spend too much time on transactions instead of strategic priorities

Solution: We manage repeatable HR processes, freeing HR teams to focus on talent, workforce strategy, and business growth.

Inconsistent service delivery leads to employee dissatisfaction

Solution: Our SLA-driven operating model delivers consistent, high-quality HR support across locations, teams, and employee touchpoints.

Scaling HR operations becomes difficult during rapid growth, acquisitions, and expansion phases

Solution: We provide scalable delivery models that flex with changing workforce volumes, organisational growth, and business needs.

Manual processes create delays, errors, and compliance risks

Solution: We standardise processes, strengthen governance, and leverage technology to improve accuracy, speed, and compliance.

Rising operational costs put pressure on HR budgets

Solution: We optimise HR operating costs through process efficiency, shared service delivery, and scalable resource models.

Our HR Managed Services offerings

End-to-end support across the employee lifecycle

Talent acquisition

- Recruitment process outsourcing
- Temporary/ contingent staffing for niche roles
- Employer of record (EOR) services

Hire-to-retire operations

- Onboarding and employee lifecycle management
- Employee helpdesk
- Exit administration

Workforce administration

- Workforce data management
- Payroll input validation (upstream)
- Attendance, leave and benefits administration

HR Technology Managed Services

- HRMS/HRIS platform Support
- (Application Management Services) and configuration management
- Analytics and reporting

HR Advisory and transformation

- Operating model design
- HR policy and compliance support
- Rewards benchmarking
- Change and transformation

Flexible delivery models

Our delivery model is designed around your operating model, workforce and business priorities.

- Dedicated onsite teams
- Offshore delivery centres
- Hybrid delivery models
- Shared services support
- Build-operate-transfer (BOT)



Business outcomes we deliver

Reduced time-to-fill by up to 30%
Secure talent rapidly through streamlined recruitment operations

Improved quality of hire
Enhance hiring outcomes through structured recruitment governance

Reduce administrative HR effort by up to 40%
Create capacity for strategic HR priorities

Increase efficiency in HR operations by 20-30%
Improve productivity through optimised processes and technology

Improve Employee Satisfaction Scores (ESAT)
Deliver consistent, SLA-driven employee support

Why Grant Thornton Bharat?

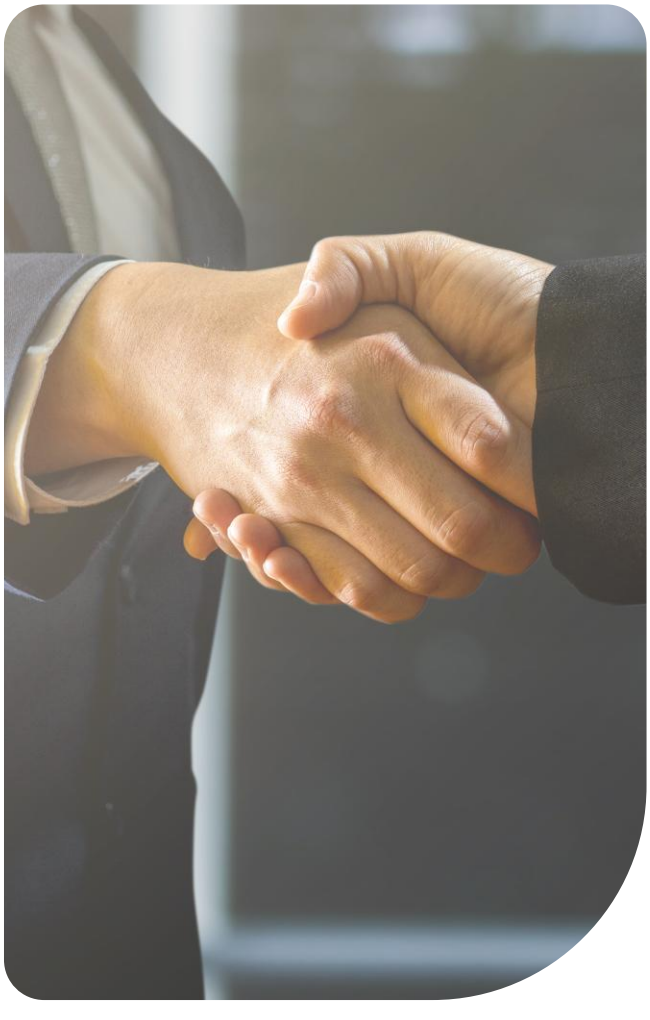
HR expertise, not just process execution
Deep HR domain knowledge backed by operational excellence

Consulting-led managed services
Combining advisory expertise with execution rigour

Outcome-driven, SLA-backed delivery
Clear governance, accountability, and measurable outcomes

Flexible and scalable engagement models
From a single process to end-to-end HR operations

End-to-end capability
One partner across recruitment and employee lifecycle



TIME INDIA'S BEST EMPLOYERS 2026

Great Place To Work. Certified NOV 2025–NOV 2026 INDIA

Best Workplaces™ in Professional Services Great Place To Work. INDIA 2026

We are

Shaping Vibrant Bharat

A member of Grant Thornton International Ltd., Grant Thornton Bharat is at the forefront of helping reshape the values in the profession. We are helping shape various industry ecosystems through our work across Assurance, Tax, Risk, Transactions, Technology and Consulting, and are going beyond to shape a more **#VibrantBharat.**

Our offices in India

Ahmedabad • Bengaluru • Bhubaneswar • Chandigarh • Chennai
Dehradun • Gandhinagar • Goa • Gurugram • Guwahati • Hyderabad
Indore • Jaipur • Kochi • Kolkata • Mumbai • New Delhi • Noida • Pune

Scan QR code to see our office addresses

www.grantthornton.in

Connect with us on

@Grant-Thornton-Bharat-LLP
@GrantThorntonBharat
@GrantThornton_Bharat
@GrantThorntonIN
@GrantThorntonBharatLLP
GTBharat@in.gt.com

For more information, please contact:



Vivek Chandrasekar
Partner, Global People Solutions
Grant Thornton Bharat
E: Vivek.Chandrasekar@in.gt.com



Arjun Kachru
Director, Global People Solutions
Grant Thornton Bharat
E: Arjun.Kachru@in.gt.com

© 2026 Grant Thornton Bharat LLP. All rights reserved.

Grant Thornton Bharat LLP is registered under the Indian Limited Liability Partnership Act (ID No. AAA-7677) with its registered office at L-41 Connaught Circus, New Delhi, 110001, India, and is a member firm of Grant Thornton International Ltd (GTIL), UK.

The member firms of GTIL are not a worldwide partnership. GTIL and each member firm is a separate legal entity. Services are delivered independently by the member firms. GTIL is a non-practicing entity and does not provide services to clients. GTIL and its member firms are not agents of, and do not obligate, one another and are not liable for one another's acts or omissions.

19199 | RD | NP