

CASE STUDY

# Business process and SAP design review at a leading steel building solution company



## Problem Statement

The client has embarked on their journey to roll out SAP S4 HANA across their entities. The client has prepared business blueprint golden template for their roll out and has implemented SAP at pilot entity. Before proceeding further in implementing SAP to other entities and geographies, the client wanted dGTL to review and validate their Standard Operating Procedure (SOP), policy manual and golden template with SAP.

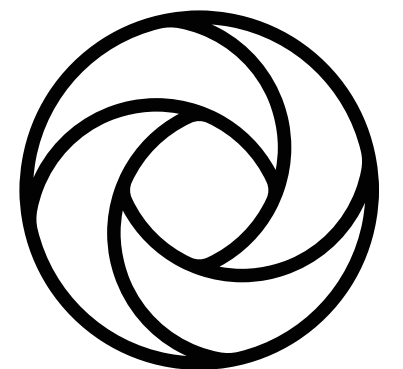




# Approach

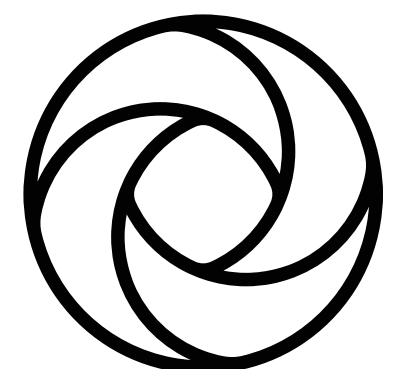
Team dGTL proposed a solution for automation with leading industry practices to leverage standard SAP solution, maximise SAP utilisation and resolve conflict of interest in system processes.

- 1.** The team reviewed and validated SOP with Business blue print golden template, configuration document and SAP configuration to analyse deviations.
- 2.** Performed transaction wise analysis using Celonis software, to ensure data flow of various SAP transactions is accurate.





- 3.** Performed detailed study on SAP utilisation on ground and recommended leading practices on SAP solution design and effective utilisation of SAP on ground.
- 4.** Validated authorisation matrix and control structure in SAP using QuickAudit software and highlighted risks and conflicts in SAP objects.
- 5.** Prepared and recommended authorisation matrix with SOP role structure to ensure segregation of duties (SOD) within and across business transactions.



# Benefits



Effective utilisation of SAP with leading industry practices



Automation of manual practices with reduced data compilation effort (SAP as single source of truth)



Focus shift towards roles than people with segregation of duties



Streamlined SOP, golden template and SAP system for future roll outs

